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Profile

Experienced Software Delivery Manager & Solution Architect. I have worked in the Financial Services domain as a software developer for the past 13+ years, with extensive domain knowledge of Equities and Research. Most of my career has been at UBS, the Swiss Investment Bank; joining as a junior developer before taking on Tech Lead, Project Manager, Architect and ultimately Delivery Lead roles. Throughout my career I have worked with large-scale, complex and complicated distributed systems. I continue to work Full Stack and most of my recent experience is on client-facing web based systems. I am comfortable and confident working with senior stakeholders across the bank.

I have delivered a number of high profile greenfield solutions, most notably UBS Neo (Research) and the Evidence Lab client platform. I have been fortunate to take a lead role in a series of high profile, multi-million pound, multi-year change programs. I have spent a lot of time understanding and exposing business requirements, estimating and translating that demand into solutions and, ultimately, delivering! I am an experienced technical recruiter and team builder. I have worked at all stages of the Digital Product Development lifecycle. I value good organisation and preparation, team morale and an iterative delivery focussed approach at all times.

My teams are grounded in engineering best practice and efficient, proven approaches to software development. I am firm believer in continuous self-improvement through technical training, reading and conference participation. My current focus is on facilitating cultural change through Agile, DevOps and more recently, Site Reliability Engineering.

Experience

Development Manager, Evidence Lab, UBS. 2018 - Present

Leading a globally distributed team in the development of a new web platform for accessing alternative data. Overseeing the build of a new React based web portal and a NodeJS microservices based API. I was brought in to build a team from scratch and use my experience of building client-facing systems at UBS to take an entirely new product to market, as quickly as possible. This involves the introduction of entirely new technologies, like the Azure Cloud and Google APIGEE. Aside from my 'day job', I am also responsible for improving our Agile working practices, accelerating our DevOps initiative and introducing Site Reliability Engineering. I also play an active role in community volunteering, hiring best practices, talent development and diversity programs.

Solution Architect, Research, Exane. 2017-2018

Working directly with the former head of Research from UBS on IT strategy and some ground-breaking new projects in Research. We introduced paperless Research, Digital Storying (HTML Research & Video), improved Data Visualisation and Digital Analytics. I launched experiments in the use of AI & alternative data. I helped to incorporate numerous key changes in the Research workflow as part of MiFID II, working closely with partners like Bloomberg. This involved the creation of a SAML 'linkback' mechanism, for example, but also the integration of chat data into pricing decision making. I led the planning for a publishing system re-platforming. I introduced design thinking and user experience principles and generally updated their approach to product development.

Solution Architect, Research, UBS. 2015-2017

My primary responsibility was to oversee the introduction of a new content publishing system. I stood up two test environments for evaluating competing 3rd party products. I was covering the change program in Research IT, with focus on content authoring, publishing and distribution systems. I led the program to move from PDF to HTML as our primary content format. This, in turn, enabled the deployment of digital analytics solutions. I also designed and implemented a scalable platform for producing rich, engaging data visualisations. I had oversight of numerous other high profile projects, such as the move to mobile and web based authoring and the integration of the Adobe Marketing Cloud.

Project Manager, Neo/Research, UBS. 2013-2015

Responsible for the technical delivery of Research on UBS Neo. I designed and built FAK; a Java based API with in-memory cache that allowed rapid access to Research data. A series of Flex based UI components served this Research data to clients. I also built out a video hosting capability and led the decommission of the legacy Client Portal.

Software Developer, Research, UBS. 2006-2013

Progressed from junior developer to technical lead working on a large variety of different applications, and in different teams, but spending most of my time on middle-tier Java applications deployed on UNIX. This is where I cut my teeth as a developer and learnt the skills needed to build reliable and scalable enterprise software.

Software Developer, RCID, Newcastle University. 2003-2006

Software consultant for a small engineering consultancy that had span out of Newcastle University. Responsible for a number of innovative and challenging software development projects including a visualisation of the Newcastle University campus for the "Science City" proposal, resulting in a presentation to Gordon Brown.

Education

Newcastle University – BSc (Hons) Computer Science, 2003

Skills

Software Project Management
Enterprise Software Design
Team Building & Leadership

Software Development
Cultural Change & Digital Transformation
Digital Product Development

References

Available on request. Recommendations visible on LinkedIn.